開南管理學院 95 年度第 1 學期空運管理 學系科目教學計劃表

科目代碼	科	目	名	稱	授課教師	修別	開課年級	學分數	每週時數
	中文:商用英文	書信	THE PARTY AND ADDRESS OF PARTY		許悅玲	■ 必修	3年A 班	2	2
	英文:Business English for Letters, Emails & Other Documents				先修課程	無			
教學 目標 與 內容	techniques. Objectives: At the end of the course studnets should be able to: 1. Demonstrate a basic understanding of contemporary writing communications								
實施 方法	法								
評量 方式									
授課 使用及	(請按作者、書名、版別、出版商、發行地、出版年份、起訖頁數順序填寫)。								
多考 Shirley Taylor, Model Business Letters, E-Mails and Other Business Documents, 6th ed, Pearson Education Limited, 2004									
科目簡介(可含大綱及教學進度):									
1. Written Communication (incl. Presentation of business document, Structuring your communication, E-mail)									
2. Routine Business Documents (incl. Enquiries and replies, Quotation, estimations and tenders, Invoicing and settlement									
of accounts, A typical business transaction)									
3. Creative and Persuasive Documents (incl. Complaints and adjustments, Goodwill messages, Reports and proposals,									
Circulars, Sales letters, Publicity material, Marketing letters, Business plan, Meeting Documentation, Personnel)									
4. Introduction to Aviation English Terminology									
5. Guest Speaker from Airline Executive (The Viewpoint of a foreign manger towards Aviation English)									
6. English for Presentation									
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说明:1.授課教前於學期前填寫本表,經課程委員會審核後,影印分送給教師所屬課程委員會召集人,授課班級所屬系、所及教務處課務組;並於開 治上課時,將本內容向學生說明。2.本表於91.4.23第四次校課程委員會討論通過。									

課程委員會召集人:

授課教師:許悅玲 二十七岁 入乞



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